



Chalet Host

Duration	Approx 01 Dec 2026 to 30 Apr 2027	Location	Three Valleys – Les Menuires, France
Salary	Approx. 1,800€pcm (gross)	Hours	Full-time, split shifts: 1 full day and 2 half days off weekly.
Reports To	Resort Manager	Accommodation	Shared Room (same sex)

Role Overview

Ready for a winter like no other? Join Richmond’s winter team and be part of unforgettable guest experiences rooted in Christian ministry and community.

As a Richmond Chalet Host, you’ll create a warm, family-like atmosphere, connecting with guests through genuine conversations, hosting and partaking in shared meals, and creating memorable moments on and off the slopes. You’ll ensure the chalet is spotless and welcoming, delivering exceptional service with passion and attention to detail.

This role calls for a hardworking, guest-focused person who embodies Richmond’s values both on and off duty. Beyond the job, you’ll join a supportive Christian community dedicated to spiritual growth through prayer and Bible study.

If you love serving in a vibrant Christian environment, hospitality and being in the mountains, then you belong with Richmond.

Job Responsibilities

1. Chalet Operations

Maintain a consistently warm, guest-focused presence, remaining approachable, interruptible, and willing to support guests and the wider team at any time.

Build genuine relationships with guests through friendly conversation during activities, mealtimes, afternoon tea, and informal moments.

Deliver high standards of cleanliness across bedrooms, bathrooms, communal areas, and exterior access routes, including snow and ice clearance.

Maintain spa facilities, ensuring correct presentation, hygiene, water quality, and safe operation.

2. Food Service & Hierarchy

Lead service for breakfast, afternoon tea, and evening meals, following direction from the Chef and Chalet Manager.

Manage table setup, buffet presentation, drinks service, clearing, and guest support during meals.

Serve behind the bar with professionalism, ensuring responsible service and accurate billing.

Uphold food-hygiene standards, presentation expectations, and safe working practices at all times.

3. Food Preparation

Support the Chalet Chef with basic prep tasks including cleaning, baking cakes, and preparing ingredients for evening meals.

Cook breakfast when required, following established menus and timings.

Maintain a clean, organised prep area and follow all food-safety procedures, labelling, and storage systems.

4. Pot Wash Duties

Manage all washing-up during and after service, including pots, pans, utensils, crockery, and small equipment.

Keep the pot-wash area clean, sanitised, and fully stocked with chemicals, cloths, and drying space.

5. Guest Engagement & Entertainment

Run evening entertainment on a rota, bringing creativity, enthusiasm, and confidence to each session.

Provide age-appropriate children's games and host children's tea for under-12s when required.

Contribute to a warm, communal atmosphere by joining guest dinners and socialising in a friendly, professional manner.

6. Transfer Driving & Vehicle Care

Drive guests safely between the chalet and transport hubs (airports, train stations, bus stations) in a 9-seater minibus, including in winter conditions.

Complete occasional additional journeys when required, ensuring guest comfort and safety.

Carry out weekly vehicle cleaning and safety checks, ensuring vehicles are well-presented and ready for changeover day.

7. Fellowship & Team Contribution

Participate in regular prayer and Bible study to maintain and grow your Christian faith.

Lead staff devotions on a rota basis.

Support the wider team with any additional tasks assigned by the Chalet Manager to ensure smooth chalet operations and an excellent guest experience.

8. Policies & Compliance

Comply with all Richmond policies, procedures, and Health & Safety regulations.

Carry out any additional duties requested by the Chalet Manager to support the effective running of the chalet.

Skills and Experience

- Hard worker, evidence of 'above and beyond' mentality, desire to serve and help others at all times
- Ability to communicate in a clear and engaging manner
- Calm demeanour with an ability to work well under pressure
- Previous experience cooking in large quantities
- Basic maintenance skills to undertake small repairs and fixes
- Hospitality experience

Requirements

- Full UK driving license
- Applicant must be over the age of 21 by 01 December 2026
- Work Permit/Visa: Applicants must either hold valid French work authorization or be prepared to be supported by the company in securing the necessary work permit and visa.