

Chalet Host

Duration	Approx 01 Dec 2025 to 30 Apr 2026	Location	Three Valleys – Les Menuires, France
Salary	Approx. 1,800€pcm (gross)	Hours	Full-time, split shifts: 1 full day and 2 half days off weekly.
Reports To	Resort Manager	Accommodation	Shared Room (same sex)

Role Overview

Ready for a winter like no other? Join Richmond's winter team and be part of unforgettable guest experiences rooted in Christian ministry and community.

As a Richmond Chalet Host, you'll create a warm, family-like atmosphere, connecting with guests through genuine conversations, hosting and partaking in shared meals, and creating memorable moments on and off the slopes. You'll ensure the chalet is spotless and welcoming, delivering exceptional service with passion and attention to detail.

This role calls for a hardworking, guest-focused person who embodies Richmond's values both on and off duty. Beyond the job, you'll join a supportive Christian community dedicated to spiritual growth through prayer and Bible study.

If you love serving in a vibrant Christian environment, hospitality and being in the mountains, then you belong with Richmond.

Job Responsibilities

1. Relational and Practical Support for Chalet Operations

- The key focus of the role is to have a guest-focused approach and be willing to undertake any requests from guests and the wider team at any time, remembering that even on your time off you are on duty and representing Richmond
- Create and deliver an exceptionally warm and welcoming atmosphere, remaining interruptible and available to guests and building relationships in a genuine and authentic manner
- Actively make conversation with guests during activities, mealtimes, afternoon tea and any given opportunity
- Run the evening entertainment programme on a rota system, with creativity and enthusiasm.
- Lead in serving meals and afternoon tea, manage the breakfast buffet, clear meals, serve behind the bar, potwash. Responsibility for presentation, preparation and food hygiene measures in all food service
- Assist in the kitchen e.g. cooking breakfast, baking cakes, preparing ingredients for evening meals as required
- Clean rooms and public areas of the chalet to a high standard, including the exterior, keeping access routes clear from snow and ice
- Maintaining the spa facilities and taking ownership of the presentation and technical aspects of the sauna and hot tubs
- Providing age-appropriate children's games and children's tea as required for under 12s
- Comply with all Richmond policies and procedures and Health & Safety regulations

- Any other roles or duties given to you by the Chalet Manager to help with the smooth running of the chalet

2. Transfer Driving and Vehicle Management

- Transfer driving from the chalet to bus stations, train stations and airports in a 9 seater minibus, in various weather conditions with our guests. Provide safe and professional driving, hosting our guests well in a well-presented vehicle
- Where required, make additional exceptional journeys in snowy conditions
- Complete a weekly cleaning to a high standard and safety check for the vehicles, ensuring they are ready for changeover day each week

3. Embrace a Lifestyle of Fellowship and Service

- Partake in guest dinners, eating with them and socialising with them in order to create and develop an exceptionally warm and welcoming atmosphere
- Commit to regular times of prayer and bible study in order to maintain a living and active relationship with God. To be looking to advance your journey as a Christian, wherever you feel you are at the start of your role
- Lead the staff team in devotions on a rota basis
- Undertake any other roles or duties deemed necessary to contribute towards an excellent guest experience and a smooth running of the Chalet

Skills and Experience

- Hard worker, evidence of 'above and beyond' mentality, desire to serve and help others at all times
- Ability to communicate in a clear and engaging manner
- Calm demeanour with an ability to work well under pressure
- Previous experience cooking in large quantities
- Basic maintenance skills to undertake small repairs and fixes
- Hospitality experience

Requirements

- Full UK driving license
- Applicant must be over the age of 21 by 01 December 2025
- Work Permit/Visa: Applicants must either hold valid French work authorization or be prepared to be supported by the company in securing the necessary work permit and visa.